



THE TILE ASSOCIATION

Award Winners

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armatile 
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Guidance for Customers Visiting Our Showrooms-May 2020

These are difficult and dangerous times for us all. We therefore cannot become complacent in our duty to protect our staff, customers, suppliers, their families and the rest of society, from the risk of this deadly Coronavirus (Covid-19).

We want to make your visit to Armatile as comfortable and as risk free as possible. This is why we would ask all customers who have appointments made to visit our showrooms, to abide by the following guidelines. If you feel you are unable to adhere to these guidelines then we are sorry, but we will be unable to facilitate your visit.

Thank you for your understanding and for your valued custom.

- All showroom visits are by pre-arranged appointment only, at a pre-designated time and date. There can be no visits without a pre-confirmed appointment
- Please arrive at the showroom door at your designated appointment date and time. We cannot guarantee entry if you are late. The door will be opened by one of our colleagues on your arrival
- Only 2 people per household, per appointment are permitted in the showroom, at any one time
- Unfortunately, no children can be allowed in showroom at this time
- On entry to the store you will be asked to sanitise your hands with hand sanitiser (soap and water can be provided if you prefer) and you will be given latex gloves and a mask; which must be worn at all times in the showroom. If you are unable to wear the PPE provided, we will be unable to facilitate your visit.
- All PPE must be disposed of in bins provided, when leaving the store
- **Social distancing of at least 2m must be observed at all times. This is not optional**
- Coughs and sneezes must be caught in tissues and disposed of in bins provided
- If you are showing any symptoms of the coronavirus, please do not enter the showroom.
- We would ask that you refrain from touching any surfaces, including tiles. If you wish to touch/handle a tile please inform one of our staff, so they can make the necessary cleaning arrangements

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